

PEDIATRIC SPEECH-LANGUAGE SERVICES MOLLY THOMPSON M.S., CCC-SLP 4325 LAUREL STREET SUITE 100 ANCHORAGE, ALASKA 99508

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PROVIDER NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Key Issues

Uses and Disclosures: Health information about you is used for treatment, to obtain payment for treatment, for administrative purposes, and to evaluate the quality of care that you receive. Continuity of care is part of treatment and your records may be shared with other providers to whom you are referred. Information may be shared by paper mail, electronic mail, fax, or other methods. Identifiable health information about you may be used or disclosed without your authorization in several situations, but beyond those situations, you will be asked for your written authorization before using or disclosing any identifiable health information about you.

Your rights: In most cases, you have the right to look at or get a copy of health information about you. If you request copies, you will be charged only normal photocopy fees. You also have the right to receive a list of certain types of disclosures of your information that have been made. If you believe that information in your record is incorrect, you have the right to request that correction of the existing information.

My legal duty: I am required by law to protect the privacy of your information, provide this notice about my information practices, follow the information practices that are described in this notice, and seek your acknowledgement of receipt of this notice. Before making a significant change in policies, I will change the notice and post the new notice in the clinic. You can also request a copy of the notice at any time. For more information about the privacy practices, contact me at the address and phone listed below.

Pediatric Speech-Language Svs sole director and privacy officer: Molly Thompson M.S. CCC-SLP

Address: 4325 Laurel Street, Suite 100 Anchorage, AK 99508

Phone: (907) 562-3994

Complaints: If you are concerned that I have violated your privacy rights, or you disagree with a decision I made about access to your records, you may contact me at the address and phone listed below. You also may send a written complaint to the U.S. Department of Health and Human Services; I can provide you with the appropriate address upon request.

If you have any complaints, please contact:

Pediatric Speech-Language Svs sole director and privacy officer: Molly Thompson M.S. CCC-SLP

Address: 4325 Laurel Street, Suite 100 Anchorage, AK 99508

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Further Details

1. Uses and Disclosures of Protected Health Information

Following are examples of the types of uses and disclosures of your protected health care information that the provider is permitted to make. These examples are not meant to be exhaustive, but to describe the types of uses and disclosures that may be possible.

<u>Treatment:</u> I will use and disclose your protected health information to provide, coordinate your health care and any related services. For example, your protected health information may be provided to a doctor to whom you have been referred to ensure that the doctor has the necessary information to diagnose or treat you.

<u>Payment:</u> Your protected health information will be used, as needed, in activities related to obtaining payment for your health care services. For example, obtaining approval for your treatment may require that your relevant protected health information be disclosed to your health insurance company.

<u>Healthcare Operations</u>: I may use or disclose, as-needed, your protected health information in order to facilitate the workings of the practice and provide quality care to all patients. For example, quality improvement reviews; licensing or credentialing activities; compliance audits; training programs for healthcare students learning under supervision.

<u>Business Associates</u>: We will share your protected health information with third party 'business associates' that perform various activities (e.g., billing, transcription services). Whenever an arrangement between a business associate and I involves the use or disclosure of your protected health information, we will have a written contract that contains terms that will protect the privacy of your protected health information.

<u>Other</u>: We may use or disclose certain health information to provide you with information about treatment alternatives, health-related services, or to remind you of an appointment. You may contact us to request that these materials not be sent to you.

Written Authorization

Other uses and disclosures of your protected health information will be made only with your written authorization, unless otherwise permitted or required by law as described below. You may revoke this authorization, at any time, in writing. However, any information released prior to your revocation is subject to redisclosure by the receiving party.

Opportunity to Object

We may use and disclose your protected health information in the following instances. You have the opportunity to object. If you are not present or able to object, then your provider may, using professional judgment, determine whether the disclosure is in your best interest.

Others Involved in Your Healthcare: Unless you object, we may disclose to a member of your family, a relative, a close friend or any other person you identify, your protected health information that directly relates to that person's involvement in your health care.

<u>Emergencies</u>: In an emergency treatment situation, your provider shall try to provide you a Notice of Privacy Practices as soon as reasonably practicable after the delivery of treatment.

<u>Communication Barriers:</u> We may use and disclose your protected health information if your provider attempts to obtain acknowledgement from you of the Notice of Privacy Practices but is unable to do so due to substantial communication barriers and the provider determines, using professional judgment, that you would agree.

Without Opportunity to Object

We may use or disclose your protected health information in the following situations without your authorization or opportunity to object:

<u>Public Health:</u> for public health purposes to a public health authority or to a person who is at risk of contracting or spreading your disease.

<u>Health Oversight:</u> to a health oversight agency for activities authorized by law, such as audits, investigations, and inspections.

<u>Abuse or Neglect:</u> to an appropriate authority to report child abuse or neglect, if we believe that you have been a victim of abuse, neglect, or domestic violence.

Food and Drug Administration: as required by the Food and Drug Administration to track products.

<u>Legal Proceedings</u>: in the course of legal proceedings.

<u>Law Enforcement:</u> for law enforcement purposes, such as pertaining to victims of a crime or to prevent a crime. <u>Coroners, Funeral Directors, and Organ Donation:</u> for the coroner, medical examiner, or funeral director to perform duties authorized by law and for organ donation purposes. <u>Research:</u> to researchers when their research has been approved by an Institutional Review Board.

<u>Soldiers, Inmates, and National Security:</u> to military supervisors of Armed Forces personnel or to custodians of inmates, as necessary. Preserving national security may also necessitate sharing protected health information.

Workers' Compensation: to comply with workers' compensation laws.

Compliance: to the Department of Health and Human Services to investigate our compliance.

In general, we may use or disclose your protected health information as required by law and limited to the relevant requirements of the law.

2. Your Rights

Following is a statement of your rights with respect to your protected health information and a brief description of how you may exercise these rights.

You have the right to inspect and copy your protected health information. This may be requested in electronic format if your records are held electronically. However, I may refuse to provide access to certain information, if such restriction is required by law or for a civil or criminal proceeding.

You have the right to request a restriction of your protected health information. You may ask me not to use or disclose certain parts of your protected health information for treatment, payment or healthcare operations. You may also request that information not be disclosed to family members or friends who may be involved in your care. Your request must state the specific restriction requested and to whom you want the restriction to apply. I am not required to agree to a restriction that you may request, but if I do agree, then I must behave accordingly. You have the right to request to receive confidential communications from us by alternative means or at an alternative location. I will accommodate reasonable requests. I may also condition this accommodation by asking you for information as to how payment will be handled or specification of an alternative address or other method of contact. I will not request an explanation from you as to the basis for the request.

You may have the right to request your provider amend your protected health information. You may request an amendment of protected health information about you. If I deny your request for amendment, you have the right to file a statement of disagreement with me, and your medical record will note the disputed information. You have the right to receive an accounting of certain disclosures I may have made. This right applies to disclosures for purposes other than treatment, payment or healthcare operations. It excludes disclosures I may have made to you, to family members or friends involved in your care, or for notification purposes. You have the right to receive specific information regarding these disclosures. The right to receive this information is subject to certain exceptions, restrictions and limitations.

<u>You have the right to obtain a paper copy of this notice from me</u>, upon request, even if you have agreed to accept this notice electronically.

Effective date: 3/8/2011

END of Notice of Privacy Practices

Acknowledgement of receipt of Notice of Privacy Practices:

I acknowledge that I have received the attached notice of Privacy Practices
Signature of Patient or Personal Representative
Relationship of Personal Representative to Patient, if applicable
Printed Name